



RETURN/EXCHANGE FORM



At MagicLinen, we create things that are close to our hearts so it is really important you'd be delighted with them as well. If you are not 100% certain about your purchase, we will gladly take it back or exchange for another item.

Please fill out the form below to initiate a return or exchange.
Full terms and conditions are listed on the back of this slip.

NAME, LAST NAME

ORDER NUMBER

THE ITEM/S I WANT TO RETURN

REQUIRED ACTION

- Exchange
- Return for a refund

REASON FOR RETURN

- I changed my mind and I did not use the product
- I changed my mind and I used the product (sleep trial)
- I received an incorrect or defected item
- The item size did not fit
- The model/design of the item did not fit
- Other: _____

TERMS & CONDITIONS

All items can be returned or exchanged within 30 business days of delivery. Please make sure the items are complete, in perfect state — unworn, unused, unwashed — with attached labels and in the original packaging.

Once we receive the items back, we will refund you to the original payment method within 7 business days or contact you about the exchange.

OUR MAGIC SLEEP TRIAL

We offer a 30 day trial on all our bedding items, including linen duvet covers, sheets, bedding sets, bed skirts, and blankets. If you are unhappy with your purchase, you can return it for a full refund. Please make sure the items are in good condition, even when used or washed.

HOW TO SEND BACK AN ITEM

When sending back an item, use a carrier of your choice. Shipping costs for returned or exchanged items must be covered by the customer. We strongly recommend obtaining a tracking number because items lost in transit are not eligible for a refund.

Please mail the package to the following address:

US customers

Rest of the world

UAB MAGIC CRAFTS

UAB MAGIC CRAFTS

8801 S. 78TH AVE.

M. K. PACO G. 4

SUITE A118607

LT-10309 VILNIUS

BRIDGEVIEW, IL 60455

LITHUANIA

UNITED STATES

NOTE: We do not exchange or accept returns on final sale items, gift cards, fabric samples, and custom orders. If you believe the items you received may be defective, please contact our customer support at team@magiclinen.com.